

## Concessionaire

San Francisco Playhouse is the second-largest nonprofit theatre company in San Francisco. Having grown from storefront to 199-seat theatre in just 15 years, we are powered by a team of energetic and innovative theatre lovers. Founded in 2003 as a 501(c)3 not-for-profit theatre company, our programming includes a six-play mainstage season and a three-play Sandbox Series of world premieres, plus a Rising Star Education Program for high school students. Refer to our website, [sfplayhouse.org](http://sfplayhouse.org), for more information on our company.

We are seeking a customer service-oriented individual to join our Concessions team! Concessionaires generally work in pairs to provide SFPH patrons with beverages and snacks to improve their theatre-going experience. Regular side-tasks are also part of the job to keep the bar running smoothly. Concessionaires are also a part of our special events team. This includes on site and off site events, as well as setting up and breaking down.

### Concessionaires report to the Concessions Manager. Key Responsibilities Include:

- Commit to no less than 4 shifts per week
- Liaise with Front of House Manager to ensure concessions orders keep certain times on schedule
- Set-up bar and lobby prior to lobby opening
- Ring up concessions sales using ShopKeep
- Serve Beer, Wine and Mixed Drinks to Patrons
- Maintain bar cleanliness and organization during shift.
- Ensure all waste is disposed of properly in appropriate bins
- Assist Front of House Manager with any spills or accidents as they occur
- Restock any supplies before end of shift
- Close out Concessions Sales at end of shift
- Other duties as assigned

### Qualifications:

- Customer Service Experience Required
- Bartending Experience Preferred
- Catering Experience a plus
- Background in Theatre Arts a plus (House Management or Stage Management experience a definite plus!)
- Computer savvy and a people person
- Ability to lift 20-30 lbs, use stairs and remain standing for 2 hours at a time
- Evening and Weekend Availability Required
- Must be a flexible team player who can think on their feet
- If you can have fun at work while maintaining a professional, positive attitude, you are the person for us!

### Compensation:

- San Francisco Minimum Wage
- Benefits:
  - Paid Sick Leave (per state and local ordinances)
  - Pre-Tax Commuter Benefits
  - HCSO Compliant Health Expense Policy
  - Access to live theatre around the Bay Area, as well as discounts with multiple vendors